

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Peter Tavernese Jr. Examiner: Nguyen, Quynh H.

Serial No.: 09/745,305 Group Art Unit: 2642

Filed: December 21, 2000 Confirmation No: 2060

Title: **CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION WITH CUSTOMER SERVICE AGENTS**

MAIL STOP APPEAL BRIEF - PATENTS

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

PETITION FOR EXTENSION OF TIME

Pursuant to 37 C.F.R. § 1.136(a), Applicant hereby petitions for a one-month extension of time to respond to the Notice of Panel Decision form Pre-Appeal Brief Review in the above-identified application. With the extension, a Response is due on or before December 30, 2008. A check in the amount of \$130.00 in payment of the fee required under 37 C.F.R. § 1.17(a)(3), for a large entity, is enclosed herewith.

The Director is authorized to charge any additional fees that may be due, or credit any overpayment of same, to Deposit Account No. 50-0311, Ref. No. 27996-133, Customer Number: 35437.

Dated: December 22, 2008

Respectfully submitted,



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